

Front Office Request From AppStore Adapter

User Guide

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1.0 Introduction

This adapter allow different requests to be created from Front Office AppStore items

2.0 Installation

2.1 Prerequisites

- Front Office v8.2+
- Microsoft .NET (Version 4.5)
- IIS 6+

2.2 Adapter Installation

- log in on the target installation server with administrator privileges
- Ensure that "IIS Metabase and IIS 6 configuration compatibility" is enabled (windows features under: IIS/Web Management Tools/IIS6 Management Compatibility)
- **Un-install any old versions**
- Extract the files from the zip file into a temporary folder
- Using Windows explorer open the temporary folder, then run setup.exe as an administrator
- Click the next button
- Set the virtual directory (default FrontOfficeRequestFromAppStoreAdapter)
- Set the target application pool (must support ASP.NET v4).
- Click the next button, then again to start the installation

3.0 Configuration

3.1 Adapter configuration

On the server where the adapter has been installed, edit the adapters web.config (for default installations this will be in inetpub\wwwroot\FrontOfficeRequestFromAppStoreAdapter) and update the following settings:

- DapiURL – Should be set to the url of your Front Office installations Public Web Service (this can be found on the Admin/Configuration Check window)
- DapiUser & DapiPassword – set these if your Front Office Api has been secured with basic authentication.

If required the appSettings sections can be encrypted by following the instructions here:

[http://msdn.microsoft.com/en-us/library/vstudio/zhhddkxy\(v=vs.100\).aspx](http://msdn.microsoft.com/en-us/library/vstudio/zhhddkxy(v=vs.100).aspx)

3.2 Front Office Configuration

Login to Front Office as a user with administration rights to perform all Front Office configuration

3.2.1 Create App Store Adapter

Create an App Store Product Hook (version 8.0) adapter as below (adjusting server, virtual directory as per install), it should point to the FrontOfficeRequestFromAppStoreAdapter.svc web service:

Edit Adapter
OK
Cancel

Details

ID 140

System Type App Store Product Hook 8.0

Adapter Display Name FrontOfficeRequestFromAppStoreAdapter

Web Service URI http://localhost/FrontOfficeRequestFromAppStoreAdapter/FrontOfficeRequestFromAppStoreAdapter.svc



Timeout (seconds) 600

Client Identifier

Active ☒

3.2.2 Configure App Store

Configure the adapter for each target App Store:

App Store Product Hook FrontOfficeRequestFromAppStoreAdapter  

Parameters

Share Link

3.2.3 Configure Catalogue





For each App Store product set the App Store Action as “Open Link In Same Window”, then set the following attributes:

ItemOrFormRequest: Set to **I** for an item request or **F** for a form request

RequestType: Set to the code of the target request type

Edit Product - 000002

Switching tabs will save

Details Pricing Attributes Other Information Category		
<input type="button" value="Add"/>		
Name	Value	
Category	Mapping	
Device Type	Windows 7	
Device Type	Windows 8	
ItemOrFormRequest	I	
RequestType	PapItems	